

## ASSISTED AND AUTOMATED, BUT THE HUMAN

**REMAINS IN CONTROL** 

THE FUTURE OF ANALYTICS



## Advanced analytics has come a long way in recent years since the hype around big data ignited. Since then, a considerable number of companies have

Four key findings from the BARC survey

prototyped analytics solutions and sought to operationalize them. This global user survey examines the future prospects for the development of advanced analytics in terms of its role for companies, relevant user groups, processes and technologies. This infographic depicts the highlights of this global survey of 317 participants.

still an early majority



To what extent is advanced analytics used in companies?

Adoption of advanced analytics is

growing steadily, heavy users are

Used extensively/ company-wide

Currently not used, but its use is conceivable/ planned for the future

Used

selectively

Not used or planned to be used in the future

20 percent of our survey respondents are using advanced

66%

of respondents lack the human

resources to carry out advanced analytics.



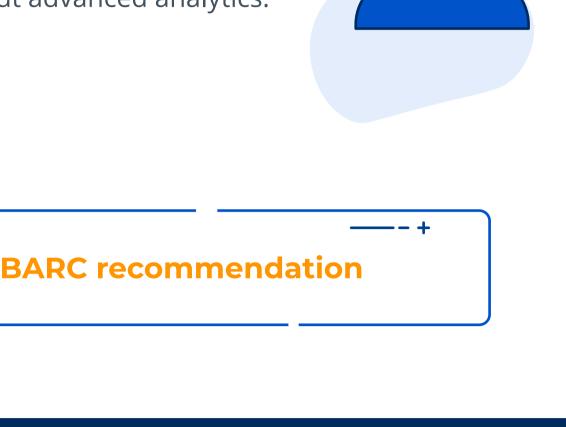
analytics in operational scenarios across different departments. Companies are therefore still able to gain a competitive advantage by using advanced analytics in operational processes.

Why are some companies not using advanced analytics?

across the company.

Start now and be part of an early majority that

implements and operationalizes advanced analytics



46%

Investment in further

training of business

users

Implementing analytics requires a mix of technology, education, strategy and internal marketing of the topic

TOP 3 requirements for the successful

use of advanced analytics:

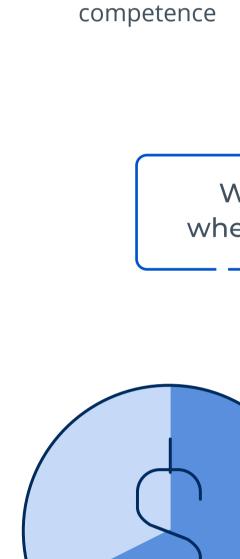
58%



Identification of the

right tools for the right

users

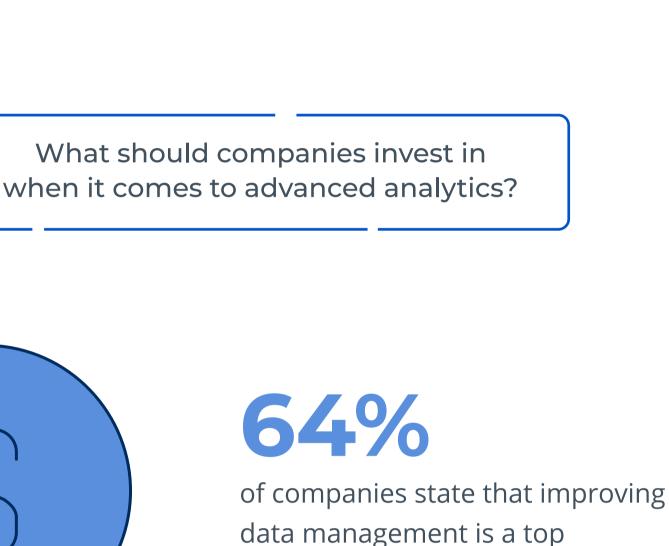


**58%** 

Promotion of analytics

as well as data

understanding and



Using advanced analytics across the entire company only works when data access and governance is right and when enough users possess the relevant skills. Improving data management and employees' skills with training are therefore top investment priorities.

investment priority.



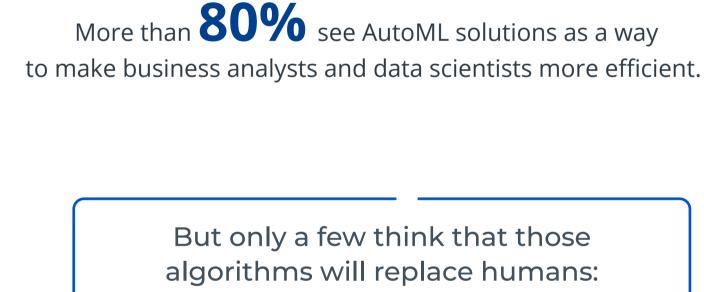
forget a data strategy.

Get the mix of tools and education right. And don't

Automated machine learning and

augmented analytics support experts -

but do not take humans out of the loop



AutoML will replace

AutoML will replace

data scientists in the

future

future

business analysts in the

Disagree

92%

91%

8%

9%

But only a few think that those

algorithms will replace humans:

AutoML still requires expert knowledge to use the solutions and

interpret results. Many analytical tasks, such as problem formulation,

interpretation need human intervention.

**BARC** recommendation



must be improved

Advanced analytics will

be a useful addition to

analytics landscape, but...

the existing BI and

...advanced analytics

will not replace

classical BI

How will advanced analytics

affect BI in the future?

science still requires human input.

Use automated machine learning to make data

scientists more efficient, but remember that data

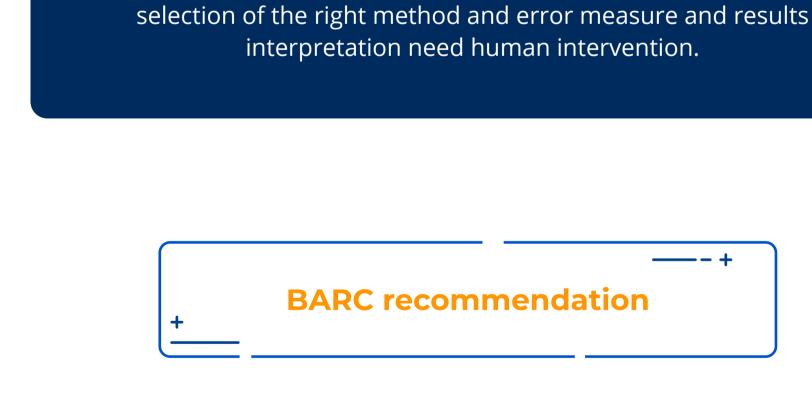
Advanced analytics is here to stay – but

data management and analytics literacy

**Agree** 

63%

97%



How will advanced analytics affect decision-making in the future?

...agree that the majority of

data-based decisions will be

automated by systems, but...

...believe that data literacy

will be one of the biggest

challenges.

Advanced analytics will automate many data-based decisions in the

future, but this will only happen when people have gained trust in

automated decisions. Another key point is data management.

Algorithms are as good as the data they are trained with, so data

management and quality are key to ensure algorithms produce valid

...think that trust in automated decisions must be addressed by improving data quality.

> results. **BARC** recommendation

Improve data and analytics literacy and data quality to increase trust in automated decisions and usage of analytics across the company.



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The survey "The Future of Analytics" was prepared by BARC, an BARC independent market analyst firm. The study is available free of data iku Sponsored by: